



Introduction of course

# **Commercial Banking Management II**

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## Chapter 4

# Risk Management Functions at CBs

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# Agenda

1. Overview
2. Definition
3. Why CBs need Risk management
4. Functions
5. Competitive analysis
6. Examples
7. Summary



# Overview

- The longer the time a bank operates its business system, the higher the risk it manages. Therefore, a banker needs to understand:

- + Risks

- + Risk management process





# Basic Concepts

- Risk definition, generally:

It is a potential for an activity to get losses.  
In business, it is components causing uncertainty about business results.





# Basic Concepts

- Risk definition, ISO/IEC 73:

It is defined as a combination of probability of an event and its consequences.



## Basic Concepts

- Risk management, generally:

It is a process to identify risks, prioritize risks, evaluate, measure risks

Because risk is a part of banking business, risk management is a part of business, also.



## Basic Concepts

- Risk mitigation: for simplicity, it is risk reduction.
- When a bank lends a business or a project, it involves risks and the bank prefers risk mitigation





# Why CBs need Risk management

- Banking is a business relating to money
- Money is affected by interest rates, exchange rates and types of investments
- All of these factors have risks. So, Risks need to be managed





# Why CBs need Risk management

- Whenever a commercial bank experienced losses, it might imply risk appearance
- The better the risk management process, the lower the losses



# Roles of Risk management

- It is a component in the process of decision-making at CBs
- Besides, it is a part of all processes at CBs
- It creates values for CBs





# Types of risk

- Legal liabilities risks
- Credit risks
- Liquidity risks
- Operational risks
- Risks from uncertainty in financial markets



# Types of risk

- Besides above listed risks, we will come back to another type of risk, that is, risks relating to banks' balance sheet
- This point will be mentioned in chapter 10



# Functions of Risk management

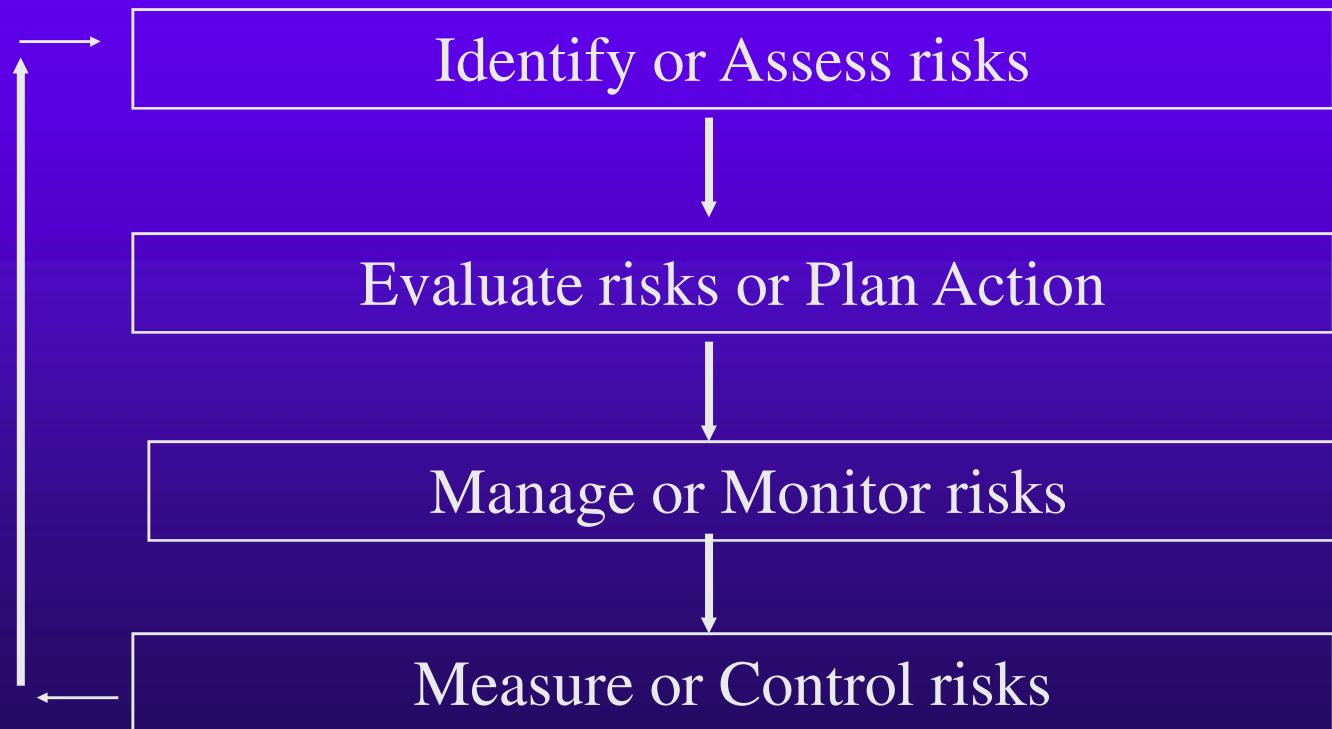
- Protect and add value to the bank
- Can be a central component of banks' strategic management
- Increase probability of success
- Reduce probability of failures





# Risk management process

- The process of risk management:







# Competitive analysis

- Through making a competitive analysis, commercial banks can identify business risks
- Competitive pressures might cause potential decline in services prices and losses







# Examples

- Banking business might experience financial risks including:
  - + Interest rate risk
  - + Foreign exchange risk
  - + Credit risk





# Examples

- Banking business might experience operational risks including:
  - + regulation factors
  - + culture factors
  - + board composition



# Examples

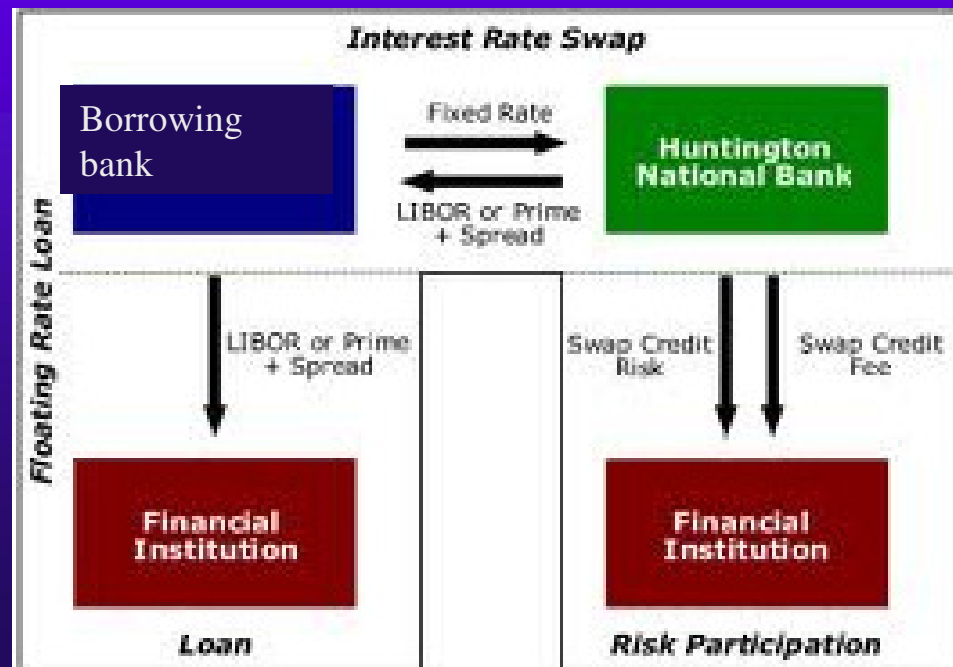
- Banking business might experience strategic risks including:
  - + competition
  - + customer changes and demand
  - + industry changes



# Examples

- Interest rate swap (interbank market)

This rarely, but may be used, to swap the fluctuations in floating rate for the fixed rate at a credit swap fee





# Examples

- The above diagram shows:
- + there are 2 parties (counterparties)
- + One future CF of interest payments is exchanged for another CF, based on principal amount





# Examples

- The above diagram shows:
- + A fixed payment stream exchanged for a floating payment stream with a rate (LIBOR,...)



## Risks at Vietnamese commercial banks

- Legal risks, Credit risks,...
- May include technological risks (Ex: using old version of ATMs is a risk because it make losses)
- Risks come from internal and external factors (crisis)



# Managing Risks at Vietnamese commercial banks

- Objectives:

Creating and adding maximum sustainable value to a bank's operation

Supporting a more efficient resource/capital allocation in the bank





# Managing Risks at Vietnamese commercial banks

- Transferring risks to another party
- Be afraid of and Avoiding risks
- Lower negative impacts of risks
- Reducing probability of risks
- Using business practices to reduce simple risks



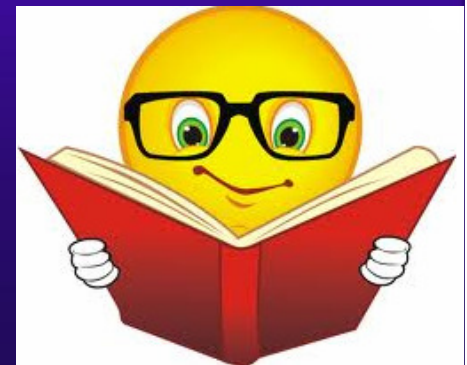
## Managing Risks at Vietnamese commercial banks

- Transferring risks to another party:
- + A commercial bank can offer a new product design with a new pricing policy.
- + Ex: By launching a new deposit type, it can increase the lending capacity; doing so helps to reduce the credit loss/lending capacity and reduce risks



## Summary

- Risk management not only helps to reduce volatility of non-important areas in bank, but also reduce uncertainty in achieving business objectives
- Risk identification needs a broad knowledge of the market and competition





## References

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2. Nguyen Dang Don, Quản trị NHTM, 2010
3. Peter Rose, Commercial Bank Management
4. Jeff Madura, Financial Markets and Institutions, 7 or 8<sup>th</sup> edition
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## Multiple Choice Question

1. Which is NOT TRUE about risks in banking:
  - a. It includes strategic risks
  - b. It includes operational risks
  - c. It includes financial risks
  - d. It does not include compliance risks
  - e. All



## Multiple Choice Question

2. Which is TRUE about risk management:
- a. It helps to reduce the probability of failures
  - b. It increases the probability of success
  - c. It helps the organization to use its capital more effecient
  - d. All
  - e. None



# MCQ-Answers

1. D

2. D





# Terminologies

Mitigate = eliminate (v)

Transfer the risk to...= shift the risk to...(v)